

Parts Identification Checklist

Before contacting us, try to gather the following information:

Item	Details to Check
Brand	Manufacturer name (e.g. STIHL, Masport, Honda)
Model Number	Usually on a sticker or metal plate on the machine
Serial Number	If visible on ID plate
Engine Details	Required for filters, spark plugs, service parts
Existing Part	Chain, bar, filter, spark plug, blade etc.
Machine Type	Chainsaw, mower, blower, brushcutter etc.

Tip:

If you're unsure, bring the machine or part into our workshop and we will identify it for you.